

Radiological Health Program

RADON BULLETIN

April 2001

Guidance for Citizens with Complaints Against a Radon Professional April 15, 2001

This guidance is being provided to citizens who have complaints regarding the quality of work performed by a radon professional, who either tests or mitigates radon levels in indoor air. In general, state law requires radon professionals to be certified by either the National Environmental Health Association (NEHA), or the National Radon Safety Board (NRSB). The Virginia Department of Health (VDH) is responsible for ensuring that all radon professionals in Virginia are properly certified, and will actively pursue enforcement actions against those who are not. However, VDH is not responsible for reviewing the quality of the work performed by the radon professionals, or ensuring that they adhere to EPA protocol or other accepted practices. The certifying organization may consider de-listing an individual based on complaints from consumers. The consumer is advised to contact the organization that certified the radon professional. Contact information follows:

NEHA NRPP Administrative Staff
525 East Fountain Boulevard, Suite 201
Colorado Springs, CO 80903
Phone: 800/269-4174
Fax: 719/632-9607
E-Mail: radonprog@aol.com
Web site: www.NEHA.ORG

National Radon Safety Board
PO Box 741093
Arvada, CO 80006-1093
Phone: (303) 423-2674
Fax: (303) 403-1074
Email: info@NRSB.org
Web site: www.NRSB.ORG

A radon professional who misrepresents his qualifications, is in violation of State Law Section 32.1-229.01:1, and the consumer may bring an action to recover the greater of (i) actual damages sustained, together with costs and reasonable attorneys' fees, or (ii) \$100.

A radon professional who has installed a radon mitigation system may also be a licensed contractor. The Board of Contractors regulates contractors and they may levy sanctions. Contact information follows:

Department of Professional and Occupational Regulation
Board For Contractors
3600 West Broad Street
Richmond, VA 23230-4917
Phone: (804) 367-8500
Web site: www.state.va.us/dpor